

SMART

Conceptual Site Models

Managing and Communicating Data Uncertainty

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International PCT Application /US03/29812

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The background image is a photograph of a laboratory or industrial setting. It shows various pieces of equipment, including what appears to be a large white container, a green container, and some shelving units. The lighting is somewhat dim, and the overall scene suggests a technical or scientific environment.

Economic Impact of Uncertainty

- How good is my *characterization*?
- What is my best *strategy*?
- How should we *price* our effort?
- How well will I spend my client's *money*?
- How *sustainable* is my approach?
- How do I measure *success*?

Factors Affecting Clarity of the CSM

courtesy of Robert Howe Tetra Tech EMI

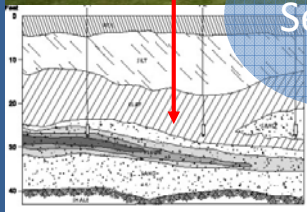
A team's ability to build an adequate CSM to arrive at a consensus vision may depend on the following key factors:

- 1) Clarity of CSM presentation**
- 2) Amount of data** available for the site
- 3) Clarity of the intended reuse**
- 4) Stakeholder expectations** and past experiences
- 5) Economic and time constraints.**

Triad Site Management Toolset

courtesy of Tom Palaia CH2M HILL

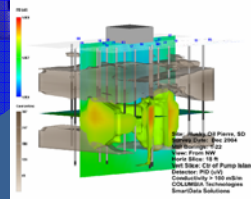
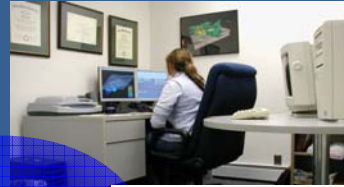
- To enable efficient selection of a site management strategy within the short duration of a Triad project, a core set of decision support tools are needed to assist project team members. The toolset described in this presentation includes:
 - A **geospatial database** to compile and visualize collaborative data sets,
 - A **three-dimensional visualization and animation system** to illustrate contaminant fate and transport, and
 - A **multi-criteria decision support** tool to assist with, among many tasks, analysis of site conceptual model (SCM) certainty and selection of a site management strategy.



Sensors

Advanced
Analytics

Internet
Delivery



Cycle Time = Minutes

Technology provides accuracy and **real time** information

What's the Value Proposition? \$\$\$

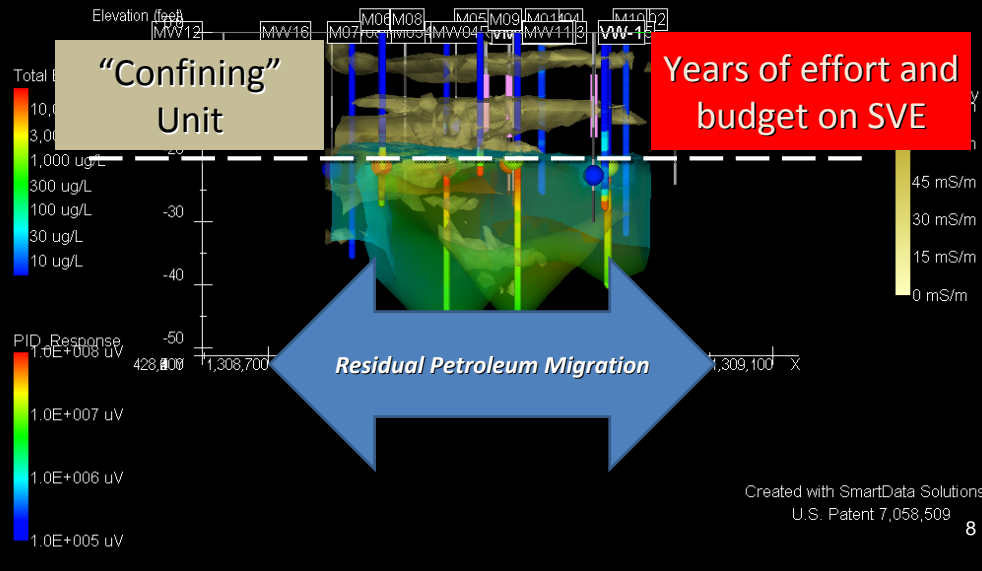
#1 - High Resolution

The greatest source of **error** and therefore **risk of failure, poor remedial performance, and loss of capital** in site characterization is the existence of data gaps.

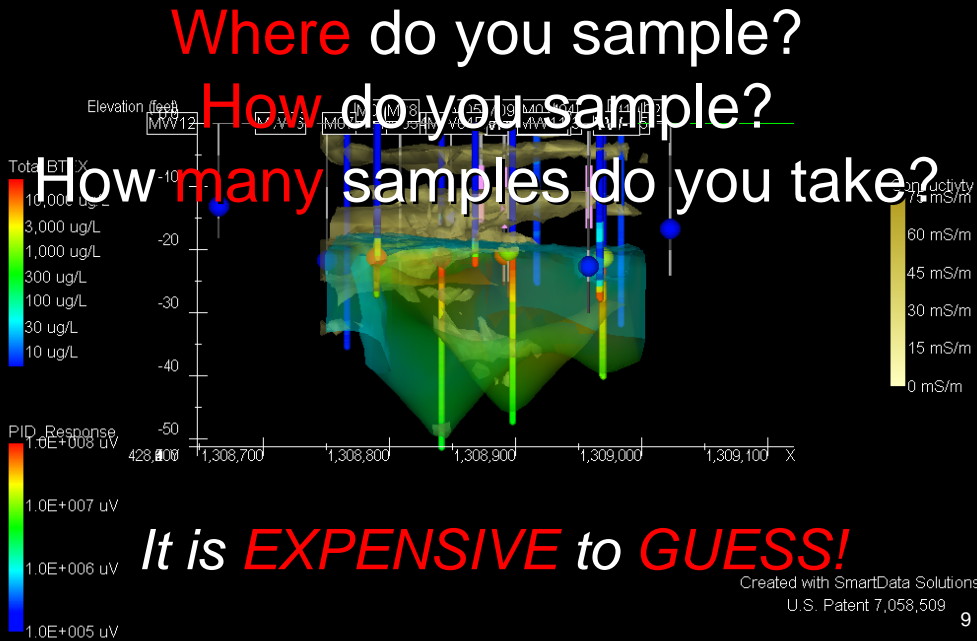
Conductivity Response >30 mS/M
Relative Azimuth = 180°, Elevation = 0°, Z Exaggeration = 5.00
Print Date: 02/15/2008 15:12



Can you afford to **MISS**?

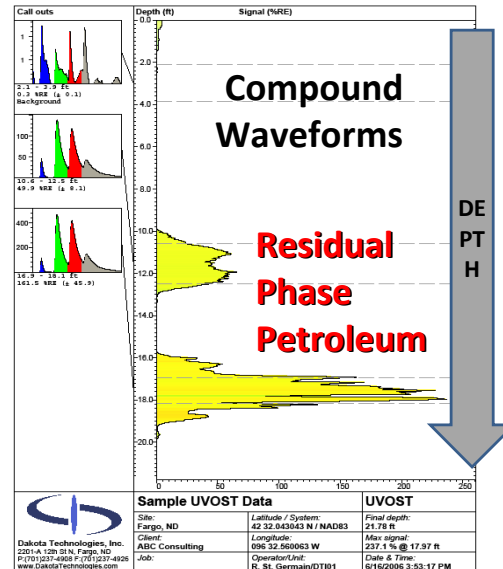


Conductivity Response >30 mS/M
Relative Azimuth = 180°, Elevation = 0°, Z Exaggeration = 5.00
Print Date: 02/15/2008 15:12



High Resolution Sensor Data

- Compound specific
- Stratigraphic
- Minimal data gaps
- Real time
- Digital
- Easy to communicate
- **Low economic cost**



#2 - Speed

Speed enables the Triad team to identify and close **data gaps** with little or no additional cost in *real time*.

#3 - Communication

Easy to **understand**.

Easy to involve **all** stakeholders.

Easy to **communicate** globally.

#4 – Cost Alternatives

Cost of remedial implementation?
Cost of traditional characterization?
Cost of rework or failure?

vs. the **incremental**
cost of high resolution characterization?

What is the Cost of Error?

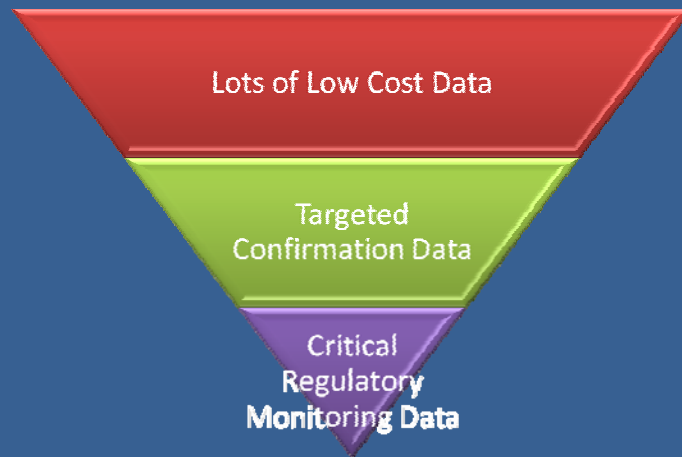
How do we deal with:

Complex geologies?

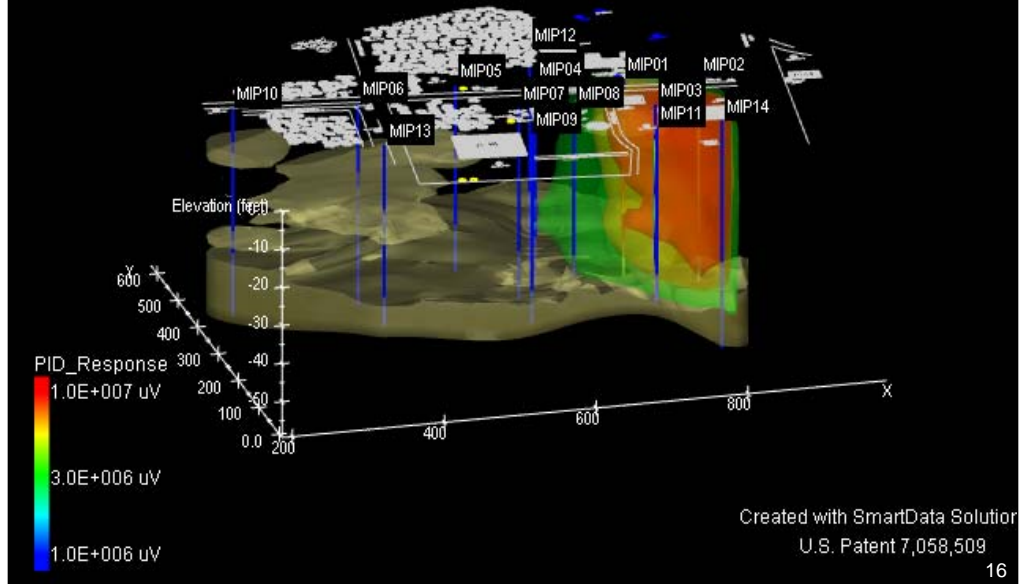
Non-representative samples?

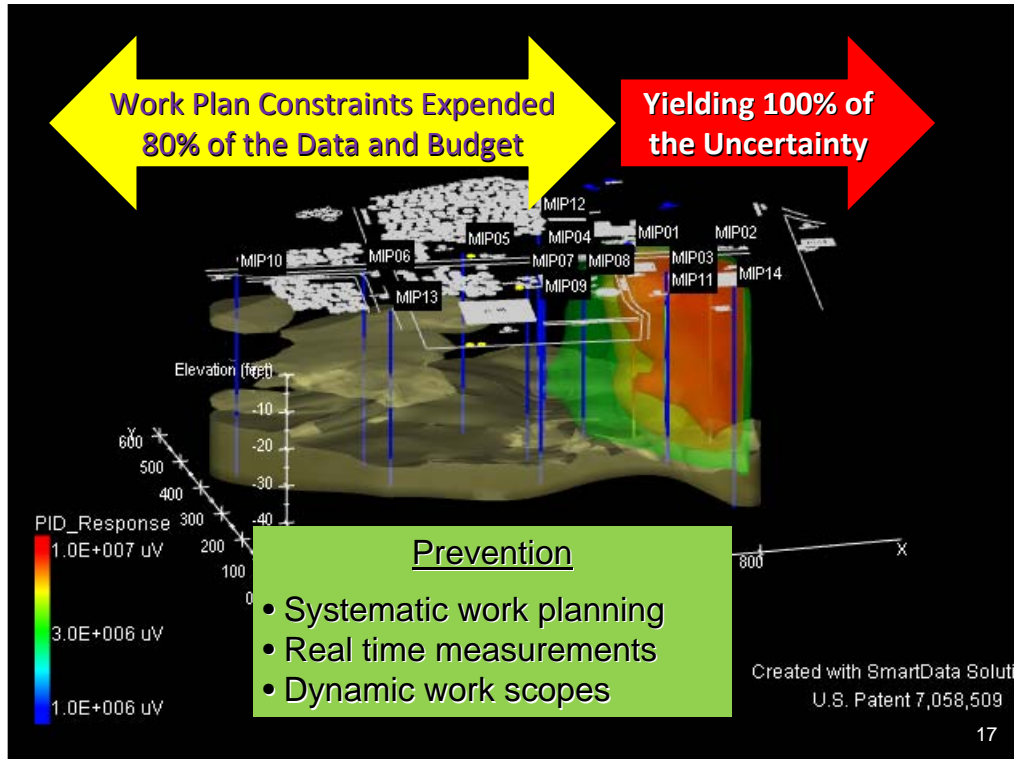
Groundwater in lieu of soil samples?

The Inverted Data Pyramid



Former UST Site State Petroleum Reimbursement Fund What's Wrong With This Picture?





Triad - A Smarter Alternative

- Less data gaps and less risk
- Accelerated decision making
- More cost-effective use of resources
- More cleanups “on target”

What's the Return on Your Triad Investment?

- Reduced cost of additional mobilizations and data collection
- Reduced impact of collecting inadequate or incorrect data on follow on work planning and remedial alternatives
- Too many or too few or incorrectly placed sample locations
- Too many or too few or incorrectly placed or screened expensive monitoring wells
- Too much, too little, or incorrectly targeted remedial hardware, approaches, or injection chemicals

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Tools and Approaches for Managing Multi-Site, Multi-Year, Large Volume Datasets to Allow and Enhance Triad Implementation

**45th Space Wing –
Cape Canaveral Air Force Station and
Patrick Air Force Base, FL**

**Regina Dixon Butler, 45 CES/CEAN
Mark Kershner, 45 CES/CEAN**

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Purpose

Illustrate application of Triad principles to streamline and accelerate management of a large environmental restoration program

- Conceptual applicability
- Case Study: Programmatic Triad implementation within 45th Space Wing Environmental Restoration Program
 - History/Setting
 - Challenges, issues, and constraints
 - Tools and strategies
 - Lessons learned

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CONCEPTUAL APPLICABILITY

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Programmatic Triad – Conceptual Applicability



- Equally effective for site and program management
- Streamline restoration process cradle to grave
- Establish programmatic framework to simplify Triad implementation at site/project-level

Translating Triad into the Program Management Paradigm



P
I
L
L
A
R
S

- Dynamic Work Strategies
- Systematic Planning
- Real-Time Data Management and Analysis

P
R
I
N
C
I
P
L
E
S

- Increase stakeholder involvement
- Establish common goals; shared constraints
- Facilitate information exchange
- Document approach, past decisions
- Streamline decision-making
- Optimize for long-term effectiveness

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Ingraining Triad Management



- Focus on outcome, not regimented process
 - Establish *flexible* framework for consistent decisions
 - Look toward long term goals and short term success
- Work as a team, not adversaries
 - Formal partnering = cooperation and teamwork
 - Identify constraints and craft effective, shared solutions
- Foster innovation throughout the management and implementation process
 - Applies to planning, data management, reporting, and decision-making, not just technological advancement
 - Even paper-pushers can innovate!

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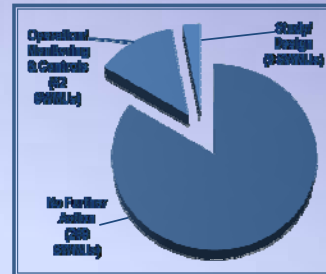
CASE STUDY

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45th Space Wing Environmental Restoration Program



- Patrick Air Force Base (PAFB), Cape Canaveral Air Force Station (CCAFS), and down range facilities
- 320 Solid Waste Management Units (165 IRP "Sites")
- Past expenditures: \$169M (1991-2007)
- Remaining requirements: \$135M (2008-2040)



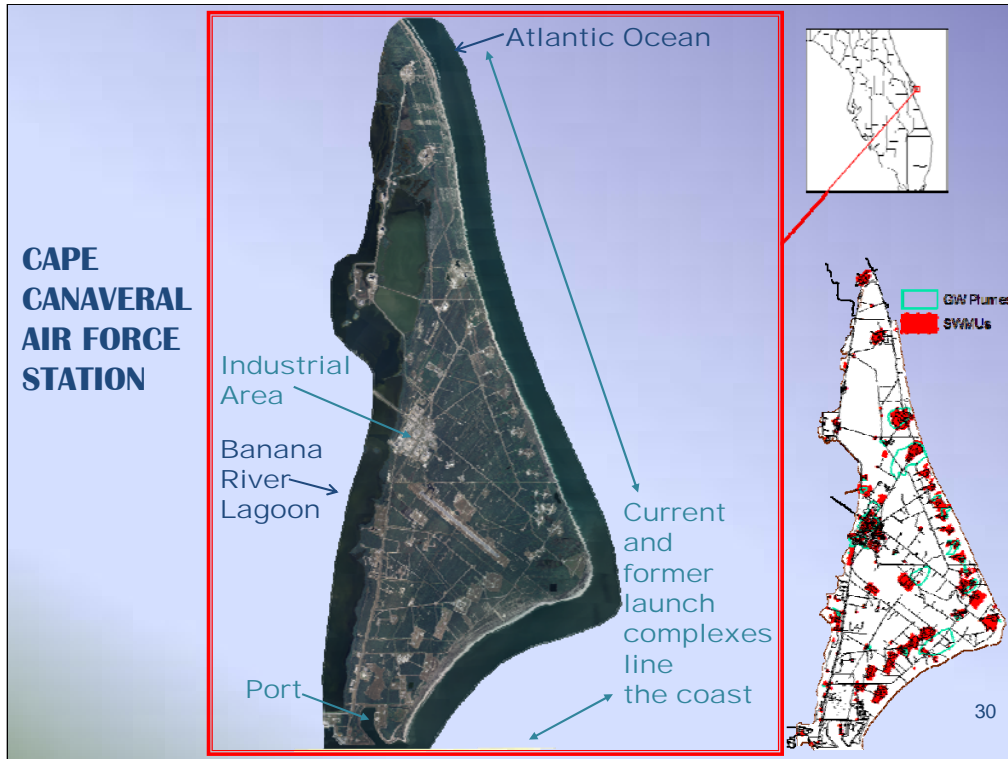
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History

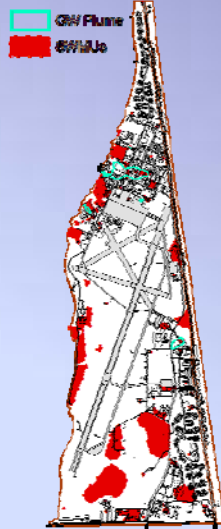


- “World’s Premier Gateway to Space”
- Proving ground for U.S. space program since 1950s; over 3,120 launches to date
- Tenants include NASA, Army, Navy, foreign entities, commercial launch vendors





**PATRICK
AIR
FORCE
BASE**



Cleanup Issues



- 1,200+ acres of contaminated groundwater
 - Major issue: past use of chlorinated solvents
 - 9 Sites with DNAPL/high concentration dissolved solvents
 - Other sites with more dilute daughter products
- 2003-2008: 7 Major cleanup actions (\$36M+)
- Two major additional actions planned (\$25M+)
- 180,000 tons contaminated soil removed to date in over 141 separate actions
 - Major issue: polychlorinated biphenyl (PCB) and lead contamination due to historical paint coatings

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Program Management Challenges



- Mission requirements/facility re-use
- Lengthy review and coordination
- Changing stakeholders/Evolving Process
- Goals and Expectations
- Process inconsistency
- Remedy
Selection/Formalization/Implementation
- Long term planning/maintaining schedules

Triad Strategies and Tools: Stakeholder Involvement



Stakeholder Involvement (Con't)



- AF project managers, regulators, contractors
 - Formal partnering relationship established -1995
 - Tiered structure within management levels
 - Team includes AF, regulatory agencies, contractors, service agencies
- Other Installation personnel
 - Align restoration activities with mission
 - Proactive mission planning, not reactive
 - Facilitate dig waivers/exemptions to reduce delays

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Stakeholder Involvement (Con't)



- AF Management
 - Buy-in through formal partnering process
 - Advocates for funding; defends requirements/goals
- Restoration Advisory Board (public)
 - Past challenges overcome through communication
 - Advocates for program
 - Sounding board for new ideas/innovations
 - Encourages cross-feed

Triad Strategies and Tools: Programmatic Documents



- Provide direction/consistency
- Continuity; How/why things are done
- Establish lines of communication
- Define common goals
- Eliminate redundant planning documents
- Programmatic documents include:
 - Decision Process Document –Quality Assurance Program Plan
 - Field Sampling Procedures –Program Orientation/Status Manual
 - Land Use Management Plan –Operating Procedures

Triad Strategies and Tools: Templates



- Help stakeholders track and find information
- Standardization = faster review, coordination
- Standard templates include:
 - Corrective Action Management Plan
 - Land Use Control Implementation Plans
 - Fact Sheets
 - Statements of Basis
 - Minimum requirements for workplans/reports

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Triad Strategies and Tools: Electronic Data



- Electronic Archive (EA) website – on-line access to documents/correspondence
 - Searchable (by map or text)
 - Complete index data
 - Cross-referenced by SWMU
 - Portable document format
 - Accessible to all stakeholders
 - Downloadable files

The screenshot displays the Electronic Archive (EA) website interface. It features a map of the United States with a search bar and a list of documents. The interface includes a sidebar with navigation options like 'Menu', 'Layers', and 'Legend'. The main content area shows a map of the United States with a search bar and a list of documents. The interface is designed for users to search and view documents related to the Electronic Archive.

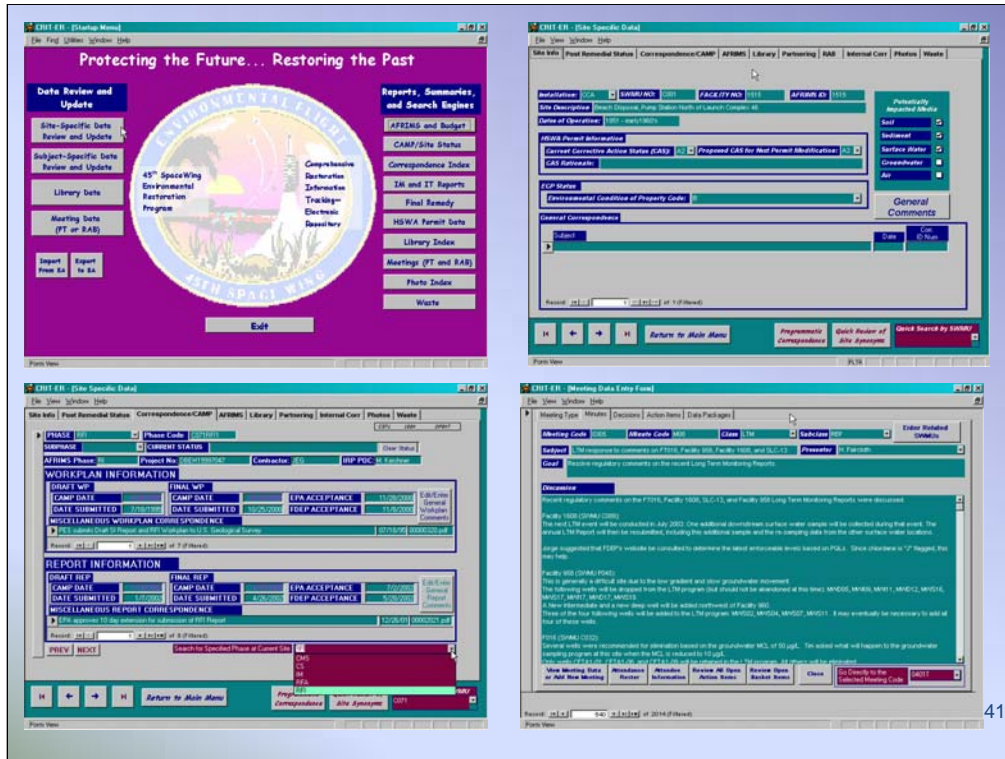
http://www.mission-support.com/45SW_IRP_EA

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Electronic Data (Con't)



- CRIT-ER Database (Comprehensive Restoration Information Tracking – Electronic Repository)
 - Custom desktop database; automated tools, graphical user-interface
 - Facilitates day-to-day management decisions
 - Memorializes past decisions
 - Components include (all cross-referenced by SWMU):
 - Meeting Minutes/Decisions
 - Status Information
 - Site-Specific Work Phases
 - Monitoring Program Details
 - Site/Regulatory Schedules
 - Interface w/ other data sources
 - Photo Index
 - Land Use Controls



Electronic Data (Con't)



- Geographic Information System (GIS)
 - Spatial representation of data (SWMU boundaries, plumes, sampling locations, etc.)
 - Integration with existing databases as visualization/problem solving tool
 - Foundation for custom automation
 - Core layers on “geobase,” with visibility to installation stakeholders

Overcoming Programmatic Management Challenges (Con't)



- Mission requirements/re-use
 - Early communication with planning personnel
 - GIS to help visualize constraints
 - Help site new launch programs, rather than hinder siting process on back-end
- Process Inconsistency
 - Inconsistencies breed future problems
 - SB templates resolved 2+ year conflict
 - 30+ SBs completed/formalized since 2002
 - Currently establishing process for SB modification

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Overcoming Programmatic Management Challenges (Con't)



- Lengthy review and coordination
 - Partnering Team = on-board reviews, prioritization
 - Programmatic documents = decision framework
 - Streamlined review through templates
 - Up-front planning facilitates back-end approval
- Changing Stakeholders/Evolving Process
 - Establish clear documentation for all decisions
 - Eases personnel transitions
 - Provides justification
 - Build confidence through information exchange

Overcoming Programmatic Management Challenges (Con't)



- Funding/Program Expectations and Goals
 - Communication sets realistic expectations
 - Leave your hats at the door; Put cards on the table
 - Educate stakeholders about constraints/goals
 - Share agency goals; understand significance
 - Agency-specific constraints influence planning
- Long term planning/maintaining schedules
 - Information tools = automated schedules
 - Establish guidelines for phasing and schedules
 - Discuss scheduling constraints
 - Optimization/Five Year Review/Exit Strategies

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Overcoming Programmatic Management Challenges (con't)



- Remedy Formalization/Implementation
 - Triad buy-in at programmatic level facilitates project-specific triad implementation
 - Executed 3 innovative soil mixing remediation projects
 - Addressed deeper contamination than planned
 - Added/deleted cells based on real-time data
 - Increased treatment time based on real time data
 - Testing, proving, full-scale implementation of numerous innovative technologies
 - Vegetable oil injection, emulsified zero valent iron injection, in-canal ozone treatment, horizontal sparge system, soil washing, etc.
 - Programmatic decision framework and information exchange streamlines real time data management and decision-making in the field

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Lessons Learned



- Communication builds realistic expectations
- Prioritization is a key to project success
- Information resources should be accessible
- Maintain information resources locally
- Document, organize, document some more
- Process is important, but only if it's beneficial
 - Don't follow process just to "check the box"
 - Look for opportunities to innovate/streamline

In the end, actions speak louder than words. But successful actions rely heavily on words in the form of past decisions, planning, information exchange!



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Acknowledgements



Thanks to Space Command, the 45th Space Wing Partnering Team and Support Staff:

John Armstrong (FDEP)	Mark Ashton (HQ AFSPC A4/7PC)
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